Medical Quality Assurance has recently made changes to the medical licensure process. MQA has developed a new Online Services Portal, where you will go to manage your license and report CE/CME hours for renewal.
The New MQA Online Services Portal Is Here

200+ License Types in More Than 40 Health Care Professions

The Department of Health through the Division of Medical Quality Assurance’s website offers many services to our licensees, health care businesses, citizens and visitors to Florida.
Let's Get Started

Have You Registered in Our New Online Services System?

- Yes »
- No »
- Not Sure »
Welcome to MQA's Online Services Portal

What is your Profession?

Select a Profession

- ACUPUNCTURE
- ATHLETIC TRAINING
- CERTIFIED MASTER SOCIAL WORKERS
- CERTIFIED NURSING ASSISTANTS (CNA)
- CHIROPRACTIC MEDICINE
- CLINICAL LABORATORY PERSONNEL
- DENTISTRY
- DIETETICS AND NUTRITION
- ELECTROLOGY
- EMERGENCY MEDICAL SERVICES
- HEARING AIDS SPECIALISTS
- MASSAGE THERAPY
- MEDICAL PHYSICIST
- MEDICINE
- MENTAL HEALTH PROFESSIONS
- MIDWIFERY
- NURSING
- NURSING HOME ADMINISTRATORS
- OCCUPATIONAL THERAPY
- ORTHOPEDIC
- PHYSICAL THERAPY
- Podiatry
- PROSTHETISTS AND OSTEOPATHIC PHYSICIANS
- PSYCHOLOGY
- PUBLIC HEALTH NURSES
- SOCIAL WORKERS
- Speech Language Pathologist
- UNLICENSED MEDICAL TECHNOLOGY
- UNLICENSED PROFESSIONAL
- VETERINARY MEDICINE
- VETERINARY TECHNOLOGY
- WATER THERAPY

Privacy Statement

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Florida Department of Health | Division of Medical Quality Assurance
GETTING STARTED IN MQA'S ONLINE SERVICES PORTAL

The Division of Medical Quality Assurance (MQA) recently launched a new and improved Online Services Portal. When you use the new portal for the first time, you will be required to register for a new user account. Before beginning registration, read through all of the instructions below and make sure you have access to a valid, active email account.

To register for a new account, apply for a license, and/or add your license or existing application to your account dashboard, please follow these instructions:

1: Register for a New User Account
Click Register below and follow the prompts for new user registration using a valid, active email address.

2: Log into your New Account
Check your email INBOX, JUNK, SPAM, CLUTTER and TRASH folders to locate your new account user ID and temporary password. This email may have been sent to one of these folders depending on the security of your email provider. Using your temporary password and user ID provided via email, log into your account. You will be prompted to create a new password for your account. Enter the temporary password in the Old Temporary Password field.

(Note: Please make sure you add MQAOperations@FLHealth.gov to your trusted/allowed email address list to ensure the temporary password email does not get sent to your spam folder or get filtered out of your email before it is received)

3: Add your License/Application or Apply for a License
After you Sign in with your new user ID and password, you will then be prompted by a three-step process to add your license to your account before you can renew. If you are a new applicant, follow the instructions to apply for a license. If you have a current license or pending application, you will need these (3) items:

a. Your social security number
b. Your date of birth
c. Your mailing address zip code on file with the Department of Health (Please note that your mailing address zip code can be found on your renewal postcard or your physical license)

Once you have successfully added your license to your account, you will see the Manage My License section on your Dashboard.

[Register]  [3 Easy Steps]  [FAQs]  [Video Guide]
If possible, please use a personal email address
Preview Registration

Please take a minute to review the information submitted while completing the registration process. If the information needs to be corrected, press EDIT. Otherwise, press SAVE to proceed with the registration process.

First Name: Mickey
Second Name:
Last Name: Mouse
Email: mqaonlineservices1@gmail.com
User Id: mqaonlineservices1@gmail.com
Secret Question: What city were you born?
Secret Answer: orlando
Email Communication: Yes

[Save, Edit, Cancel]
NEW MQA ACCOUNT REGISTRATION

MQA/Operations@Health.gov

1:49 PM (1 minute ago)

Hello! To complete your registration, click on the link below and use this login information as a Refusing User. You will be prompted to create a new password for your account. Please enter your temporary password in the Old Temporary Password field.

If you are applying for a license, please use the zip code provided with your application.

From the dashboard, you can start a new application, complete an application through activities such as removing your license, requesting a license, or adding a secondary practice address.

Your mailing address zip code as file with the Department of Health.

Your social security number:

Your date of birth:

Your mailing address zip code are file with the Department of Health.

(Please note that your mailing address zip code can be found on your removal postcard or your physical license). If you are applying for a license, please use the zip code provided with your application.

When your license is scheduled for renewal, a "Renew My License" message will appear. If you don't receive the message, please note that your online license is correct.

USER: MQAONLINE@FLORIDA.COM
PASSWORD: UAZUZK

Link to MQA Online Services
https://mqaoapp.state.fl.us/mqaapp/login.do

For a quick video tutorial, visit http://www.mqa.state.fl.us/mqaapp/tutor.html

**Note: This is an automated email. Do NOT reply to this message.**
Welcome to MQA Online Services Portal

The Division of Medical Quality Assurance (MQA) Online Services Portal provides access to updated features, such as:

- requesting name or status change
- adding secondary practice location
- changing your password
- uploading and attaching supporting documentation

For additional information about the portal with detailed instructions on registering and linking your license, please visit www.flhealthsource.gov/mqa-services.

New User

When using the new Online Services Portal for the first time, you will be required to register for a new user account. **You cannot access the service portal using the user ID/password used to access the prior system.** Registration is a one-time process that takes approximately 5 minutes.

Register Now

Returning User

User ID: MQAOnlineServices1@gmail.com
Password: ********

Sign In

Forgot user ID? Forgot password?
Reset Password

Your new password must contain the following:

- A minimum of 8 characters
- Must contain at least one Uppercase alphabetic character
- Must contain at least one Lowercase alphabetic character
- Must contain at least one Number
- Must contain at least one special character (Examples: !@#$%^&*()_+0)
- Must not be the same as your USER ID
- Must not be a variation of your USER ID

Old/Temporary Password: 

New Password: 

Confirm Password: 

Save
Do you have a current license or pending application with the Florida Department of Health?

- Yes - How do I know?
- No - I do not have a current license or pending application.
Special Information about the ZIP CODE

Practitioners: Enter your mailing address zip code currently on file with the Florida Department of Health. Please note that your mailing address zip code can be found on your renewal postcard or your physical license. If you are adding an application, please use the zip code provided during the application process.

Facilities, Schools and Other Organizations: Enter your practice location zip code. Please note that your practice location zip code can be found on your physical license or can be obtained through our online license verification search.

Required Information

License Type: 
Registered Nurse

- Social Security Number:  
  Example - 999999999

- Date Of Birth:  
  Example - 01/01/1977

- Zip Code:

Security Measures

- Type the characters from the picture as shown.

Not readable? Get 2 more words
Get an audio CAPTCHA (spoken words)
get help with this

Next  Cancel
MQA Online Services

Please confirm your license/application information.
* Required information

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<tr>
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</table>

* Select One:
- [ ] Yes. Confirm this is my license/application information.
- [ ] No. This is not my license/application information.

Next  Cancel
Congratulations! You have successfully added your license/application to this account.

Click "Continue" to go to your "Dashboard."
My Dashboard

Important information about your dashboard:

- You must add your license or application to your dashboard by selecting the button below, before you can access your application or manage your license.

- A "Renew My License" option will appear on your dashboard at least 90 days prior to your license expiration date. Please check back later if this message does not appear.

To start choose an option and you will return to this dashboard after you have finished.

**License Information**

- License Number: 9405992
- License Type: Registered Nurse

**Manage My License**

Registered Nurse 9405992 Choose an Activity

**My Application**

To start a new application or resume a previously saved application.

Choose a Profession ▼

Choose an Activity ▼

**Additional Activities**

- Report CE/CME
- Add My License or Previous Application
- View Exam Results
- Emergency/Disaster Volunteer
- Licensure Documents Choose a License Type ▼
Reporting Continuing Education

If the practitioner’s CE records are complete, they can renew their license without interruption.

If the practitioner’s CE records are **not** complete, they will be prompted to enter their remaining CE hours before proceeding with their license renewal.
Reporting Continuing Education

• Create a Free Basic Account in the tracking system.
• Report course completion throughout the biennium.
• **Prior to renewal**, review and verify you have completed your Continuing Education requirements and that your credits have been applied in the tracking system.
• Board approved courses can be found at www.CEBroker.com.
• Review your profession’s Continuing Education information for the most current requirements at www.FIHealthSource.gov.